# **TALKING ABOUT CHARITIES 2013**

## RESPONSES

## **BASED ON RESPONDENT'S GENDER**

An initiative of



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	Male	Female	Total Sample
	%	%	%
A lot	23.76	26.85	25.33
Some	52.74	54.43	53.60
A little	16.73	15.54	16.12
Not at all	5.67	2.74	4.18
Don't know/not sure	1.10	0.44	0.77

### A1. Thinking about charities in general, would you say you trust them...

- A2. More specifically, to what extent do you trust the following types of charities? Would you say you trust them a lot, some, a little, or not at all?
- A2a How about ...

Charities that focus on protecting the environment?

	Male	Female	Total Sample
	%	%	%
A lot	21.41	25.45	23.46
Some	42.92	44.57	43.76
A little	19.47	21.19	20.34
Not at all	12.88	5.92	9.34
Don't know/not sure	3.33	2.87	3.10

### A2b How about ...

Charities that focus on the protection of animals?

	Male	Female	Total Sample
	%	%	%
A lot	24.53	33.28	28.97
Some	42.77	42.32	42.54
A little	20.91	15.40	18.11
Not at all	9.59	5.80	7.66
Don't know/not sure	2.21	3.21	2.72

- A2. More specifically, to what extent do you trust the following types of charities? Would you say you trust them a lot, some, a little, or not at all?
- A2c How about ...

**Charities that focus on health prevention and health research?** 

	Male	Female	Total Sample
	%	%	%
A lot	38.82	40.27	39.55
Some	39.93	41.56	40.76
A little	11.94	12.94	12.44
Not at all	7.20	3.96	5.55
Don't know/not sure	2.13	1.28	1.69

### A2d How about ...

Charities that focus on social services?

	Male	Female	Total Sample
	%	%	%
A lot	23.85	24.82	24.35
Some	46.20	50.31	48.28
A little	19.08	17.16	18.11
Not at all	7.47	4.66	6.05
Don't know/not sure	3.40	3.04	3.22

### A2e How about ...

### Charities that focus on international development?

	Male	Female	Total Sample
	%	%	%
A lot	9.10	10.65	9.89
Some	39.33	40.13	39.74
A little	26.99	30.91	28.98
Not at all	20.67	13.02	16.78
Don't know/not sure	3.91	5.29	4.61

A2. More specifically, to what extent do you trust the following types of charities? Would you say you trust them a lot, some, a little, or not at all?

### A2f How about ...

### Charities that focus on children and children's activities?

	Male	Female	Total Sample
	%	%	%
A lot	41.16	40.95	41.05
Some	37.49	44.11	40.85
A little	14.21	9.92	12.04
Not at all	5.26	3.03	4.13
Don't know/not sure	1.88	1.98	1.93

### A2g How about . . .

### Charities that focus on education?

	Male	Female	Total Sample
	%	%	%
A lot	35.97	31.13	33.51
Some	42.17	45.38	43.80
A little	13.27	13.98	13.63
Not at all	4.64	4.24	4.44
Don't know/not sure	3.95	5.27	4.62

### A2h How about ...

### Charities that focus on arts?

	Male	Female	Total Sample
	%	%	%
A lot	17.07	20.59	18.86
Some	40.38	41.42	40.91
A little	21.27	16.71	18.95
Not at all	12.08	10.27	11.16
Don't know/not sure	9.20	11.01	10.12

A2. More specifically, to what extent do you trust the following types of charities? Would you say you trust them a lot, some, a little, or not at all?

### A2i How about ...

### **Hospitals?**

	Male	Female	Total Sample
	%	%	%
A lot	55.27	51.16	53.19
Some	32.40	33.50	32.96
A little	7.00	11.16	9.11
Not at all	4.07	3.41	3.73
Don't know/not sure	1.25	0.77	1.01

### A2j How about ...

### Churches and other places of worship?

	Male	Female	Total Sample
	%	%	%
A lot	24.34	23.81	24.07
Some	29.96	39.10	34.60
A little	21.20	18.63	19.89
Not at all	22.41	15.63	18.97
Don't know/not sure	2.09	2.83	2.46

### A2k How about ...

### **Religious organizations (excluding churches and other places of worship)?**

	Male	Female	Total Sample
	%	%	%
A lot	7.98	8.88	8.43
Some	28.81	36.12	32.52
A little	25.23	23.36	24.28
Not at all	32.36	26.00	29.13
Don't know/not sure	5.62	5.65	5.64

A3. I would also like to find out how much you trust some key public institutions. In general, would you say you trust them: a lot, some, a little, or not at all.

### A3a How much trust do you have in ...

	Male	Female	Total Sample
	%	%	%
A lot	8.83	8.74	8.78
Some	35.83	36.19	36.01
A little	28.63	31.94	30.31
Not at all	25.22	21.02	23.08
Don't know/not sure	1.50	2.12	1.82

### the federal government?

### A3b How about ...

### the provincial government?

	Male	Female	Total Sample
	%	%	%
A lot	7.77	8.01	7.89
Some	33.48	38.86	36.21
A little	32.76	34.12	33.45
Not at all	24.87	17.54	21.14
Don't know/not sure	1.12	1.48	1.30

### A3c How about ...

### local government?

	Male	Female	Total Sample
	%	%	%
A lot	14.80	11.91	13.34
Some	41.78	46.09	43.97
A little	23.66	26.22	24.96
Not at all	18.61	14.33	16.44
Don't know/not sure	1.15	1.45	1.30

A3. I would also like to find out how much you trust some key public institutions. In general, would you say you trust them: a lot, some, a little, or not at all.

### A3d How much trust do you have in ...

	Male	Female	Total Sample
	%	%	%
A lot	10.51	9.81	10.15
Some	40.89	44.17	42.55
A little	32.29	34.87	33.60
Not at all	15.72	10.71	13.18
Don't know/not sure	0.59	0.44	0.52

Media, such as newspapers, television and radio?

### A3e How much trust do you have in ...

### **Major corporations?**

	Male	Female	Total Sample
	%	%	%
A lot	6.25	4.75	5.49
Some	33.97	36.41	35.21
A little	34.09	38.32	36.24
Not at all	23.64	17.37	20.46
Don't know/not sure	2.04	3.15	2.60

### A3f How much trust do you have in ...

### **Small business?**

	Male	Female	Total Sample
	%	%	%
A lot	27.23	29.49	28.38
Some	55.06	50.54	52.76
A little	13.53	15.04	14.30
Not at all	2.58	2.77	2.68
Don't know/not sure	1.60	2.16	1.88

A4. Next, we would like to find out about how much trust you have in people in the following professions. Please tell me whether you trust them a lot, some, a little, or not at all.

How much trust do you have in ...

### A4a People who are medical doctors?

	Male	Female	Total Sample
	%	%	%
A lot	60.01	52.33	56.11
Some	33.23	39.54	36.43
A little	4.70	6.44	5.58
Not at all	2.05	1.62	1.83
Don't know/not sure	0.02	0.07	0.04

### A4b People who are federal politicians?

	Male	Female	Total Sample
	%	%	%
A lot	4.24	1.96	3.08
Some	29.62	31.14	30.39
A little	35.71	38.70	37.23
Not at all	29.87	26.69	28.25
Don't know/not sure	0.57	1.51	1.05

### A4c People who are lawyers?

	Male	Female	Total Sample
	%	%	%
A lot	8.51	9.97	9.25
Some	37.54	48.75	43.23
A little	30.99	27.57	29.25
Not at all	21.45	10.80	16.04
Don't know/not sure	1.51	2.91	2.22

A4. Next, we would like to find out about how much trust you have in people in the following professions. Please tell me whether you trust them a lot, some, a little, or not at all.

How much trust do you have in ...

A4d	People who are religious leaders?
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	Male	Female	Total Sample
	%	%	%
A lot	10.68	9.63	10.15
Some	34.12	44.19	39.23
A little	27.02	27.31	27.17
Not at all	26.07	17.07	21.50
Don't know/not sure	2.11	1.80	1.95

How much trust do you have in ...

### A4e People who are journalists and reporters?

	Male	Female	Total Sample
	%	%	%
A lot	12.95	11.55	12.24
Some	47.89	52.95	50.46
A little	26.15	27.71	26.94
Not at all	11.82	6.77	9.26
Don't know/not sure	1.19	1.02	1.10

How much trust do you have in ...

### A4f People who are nurses?

	Male	Female	Total Sample %
	%	%	
A lot	73.39	69.68	71.51
Some	19.90	26.77	23.39
A little	4.63	2.71	3.65
Not at all	1.86	0.67	1.26
Don't know/not sure	0.22	0.17	0.19

Next, we would like to find out about how much trust you have in A4. people in the following professions. Please tell me whether you trust them a lot, some, a little, or not at all.

How much trust do you have in ...

	Male	Female	Total Sample
	%	%	%
A lot	3.10	2.50	2.79
Some	30.28	35.30	32.83
A little	37.26	38.88	38.08
Not at all	28.64	22.04	25.29
Don't know/not sure	0.73	1.28	1.01

How much trust do you have in ...

#### People who are business leaders? A4h

	Male	Female	Total Sample
	%	%	%
A lot	10.15	8.96	9.55
Some	53.93	56.51	55.24
A little	24.00	27.17	25.61
Not at all	10.38	5.68	7.99
Don't know/not sure	1.53	1.68	1.61

How much trust do you have in ...

#### People who are leaders of charities? A4i

	Male	Female	Total Sample
	%	%	%
A lot	17.73	15.81	16.75
Some	52.44	55.16	53.82
A little	19.05	21.05	20.07
Not at all	9.19	6.07	7.60
Don't know/not sure	1.59	1.92	1.76

A4. Next, we would like to find out about how much trust you have in people in the following professions. Please tell me whether you trust them a lot, some, a little, or not at all.

How much trust do you have in ...

### A4j People who are union leaders?

	Male	Female	Total Sample
	%	%	%
A lot	6.62	8.45	7.55
Some	35.03	41.41	38.27
A little	28.67	29.39	29.04
Not at all	27.49	16.56	21.94
Don't know/not sure	2.19	4.20	3.21

How much trust do you have in ...

### A4k People who are government employees?

	Male	Female	Total Sample
	%	%	%
A lot	15.02	12.89	13.94
Some	51.57	52.19	51.89
A little	21.24	25.51	23.41
Not at all	10.58	7.35	8.94
Don't know/not sure	1.59	2.06	1.83

A5 Thinking about you know about charities in general, the work they do, and the role they play, would you say you are very familiar, somewhat familiar, not very familiar, or not at all familiar with charities and the work they do.

	Male	Female	Total Sample
	%	%	%
Very familiar	15.64	15.07	15.35
Somewhat familiar	63.25	66.44	64.87
Not very familiar	18.16	16.75	17.44
Not at all familiar	2.92	1.70	2.30
Don't know/not sure	0.04	0.04	0.04

A6 Please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with each of the following statements.

How about . . .

A6a I usually pay a lot of attention to media stories about charities.

	Male	Female	Total Sample
	%	%	%
Strongly agree	15.68	15.97	15.83
Somewhat agree	41.62	44.42	43.04
Somewhat disagree	27.02	26.46	26.73
Strongly disagree	15.13	12.78	13.94
Don't know/not sure	0.56	0.37	0.46

How about . . .

### A6b I know less about charities than do my friends and family members.

	Male	Female	Total Sample %
	%	%	
Strongly agree	7.48	5.96	6.71
Somewhat agree	25.71	27.27	26.50
Somewhat disagree	39.55	39.98	39.77
Strongly disagree	24.06	23.70	23.88
Don't know/not sure	3.20	3.09	3.14

A6 Please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with each of the following statements.

How about . . .

	Male	Female	Total Sample
	%	%	%
Strongly agree	25.25	26.75	26.01
Somewhat agree	41.68	45.07	43.40
Somewhat disagree	20.35	17.25	18.78
Strongly disagree	11.95	9.75	10.83
Don't know/not sure	0.77	1.17	0.97

A6c Over the years, I have had many dealings with charities.

How about . . .

A6d If a friend or family member asked me how to choose a charity to support, I would be able to give them useful advice.

	Male	Female	Total Sample
	%	%	%
Strongly agree	26.29	27.96	27.14
Somewhat agree	43.59	46.86	45.25
Somewhat disagree	16.72	15.03	15.86
Strongly disagree	13.02	9.29	11.12
Don't know/not sure	0.39	0.86	0.63

A7. Please tell me if you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of the following statements.

How about ...

A7a Charities should be expected to deliver programs and services the government stops funding.

	Male	Female	Total Sample
	%	%	%
Strongly agree	16.97	17.88	17.43
Somewhat agree	37.71	35.73	36.71
Somewhat disagree	22.64	23.32	22.98
Strongly disagree	18.45	19.54	19.00
Don't know/not sure	4.23	3.53	3.87

How about ...

### A7b Charities generally improve our quality of life.

	Male	Female	Total Sample
	%	%	%
Strongly agree	30.97	34.54	32.78
Somewhat agree	54.62	54.90	54.76
Somewhat disagree	7.83	6.41	7.11
Strongly disagree	4.00	2.45	3.21
Don't know/not sure	2.58	1.71	2.14

How about ...

A7c Charities do a better job than government in meeting the needs of Canadians.

	Male	Female	Total Sample
	%	%	%
Strongly agree	16.76	18.58	17.69
Somewhat agree	42.50	48.19	45.39
Somewhat disagree	24.94	20.17	22.52
Strongly disagree	9.52	5.33	7.39
Don't know/not sure	6.27	7.72	7.01

A7. Please tell me if you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of the following statements.

How about ...

A7d	Charities a	re important to	Canadians.
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	Male	Female	Total Sample
	%	%	%
Strongly agree	52.88	62.11	57.57
Somewhat agree	37.82	33.93	35.84
Somewhat disagree	5.47	2.38	3.90
Strongly disagree	2.16	0.35	1.24
Don't know/not sure	1.67	1.24	1.45

How about ...

A7e Charities understand the needs of Canadians better than government does.

	Male	Female	Total Sample
	%	%	%
Strongly agree	21.33	26.87	24.14
Somewhat agree	40.97	47.53	44.30
Somewhat disagree	24.00	15.10	19.48
Strongly disagree	9.40	4.40	6.86
Don't know/not sure	4.30	6.10	5.22

How about ...

### A7f Charities spend too much of their funds on salaries and administration.

	Male	Female	Total Sample
	%	%	%
Strongly agree	22.40	22.87	22.64
Somewhat agree	50.48	50.40	50.44
Somewhat disagree	15.31	13.82	14.55
Strongly disagree	6.81	7.52	7.17
Don't know/not sure	4.99	5.39	5.20

A7. Please tell me if you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of the following statements.

### How about ...

	Male	Female	Total Sample
	%	%	%
Strongly agree	32.66	31.55	32.09
Somewhat agree	39.37	41.69	40.55
Somewhat disagree	17.25	13.68	15.44
Strongly disagree	3.37	4.20	3.80
Don't know/not sure	7.35	8.87	8.12

### A7g The amounts charities ask people to give are appropriate.

### How about ...

### A7h Charities are very good at spending money wisely.

	Male	Female	Total Sample
	%	%	%
Strongly agree	10.86	7.68	9.24
Somewhat agree	45.71	55.39	50.63
Somewhat disagree	26.66	22.59	24.59
Strongly disagree	10.84	6.52	8.64
Don't know/not sure	5.93	7.83	6.89

### How about ...

### A7i Charities are very good at helping people.

	Male	Female	Total Sample
	%	%	%
Strongly agree	33.74	36.81	35.30
Somewhat agree	54.40	56.40	55.41
Somewhat disagree	7.46	4.42	5.92
Strongly disagree	2.71	1.65	2.17
Don't know/not sure	1.68	0.72	1.20

- A8. Charities, on occasion, speak out and express opinions on issues of public concern. Which of the following two points of view comes closest to your own?
- 1. The opinions that charities express on issues of public concern have value because they represent a public interest perspective.
- 2. The opinions that charities express on issues of public concern do not have value because they only represent the perspective of a particular interest group.

	Male	Female	Total Sample
	%	%	%
Have value because			
they represent a			
public interest			
perspective	58.92	66.47	62.75
Do not have value			
because they only			
represent the			
perspective of a			
particular interest			
group	36.40	29.49	32.89
Don't know/not sure	4.68	4.04	4.35

- A9. Which of the following statements do you most agree with?
- **1.** I expect all of the money that I give to charity to go to the charity's cause, for example, towards cancer research.
- 2. It is appropriate to have a proportion of the money I give to charities go towards the operating costs of the charity itself, as long as the amount is reasonable.

	Male %	Female %	Total Sample %
All money should go to the charity's cause	31.60	35.53	33.60
Appropriate to have some money go to reasonable operating			
costs	67.63	63.79	65.67
Don't know/not sure	0.77	0.68	0.73

A10. Some people would like to change the laws that limit the extent to which the charities can speak out and represent their causes to governments or other organizations.

Do you agree or disagree that the laws should be changed to permit charities to advocate more freely for the causes in which they are involved?

Is that strongly or somewhat?

	Male	Female	Total Sample
	%	%	%
Strongly agree	32.13	32.83	32.49
Somewhat agree	35.27	39.62	37.48
Somewhat disagree	13.97	10.36	12.14
Strongly disagree	10.52	7.75	9.11
Don't know/not sure	8.11	9.44	8.79

A11. There are many ways that charities can speak out about their cause and try to get things changed. For each of the following, please tell me if you think, in general, it is a very acceptable, somewhat acceptable, somewhat unacceptable, or a very unacceptable thing for charities to ...

How about ...

A11a Meet with government ministers or senior public servants as a way to speak out about their cause and try to get things changed.

	Male %	Female %	Total Sample %
Very acceptable	52.17	57.59	54.92
Somewhat			
acceptable	36.87	34.46	35.65
Somewhat			
unacceptable	5.59	4.12	4.85
Very unacceptable	4.40	2.66	3.51
Don't know/not sure	0.97	1.17	1.07

How about ...

### A11b Organize letter-writing campaigns

	Male %	Female %	Total Sample %
Very acceptable	38.67	42.89	40.81
Somewhat acceptable	43.38	41.34	42.35
Somewhat unacceptable	8.91	7.66	8.27
Very unacceptable	5.89	4.11	4.99
Don't know/not sure	3.16	4.00	3.59

A11. There are many ways that charities can speak out about their cause and try to get things changed. For each of the following, please tell me if you think, in general, it is a very acceptable, somewhat acceptable, somewhat unacceptable, or a very unacceptable thing for charities to ...

How about ...

### A11c Hold legal street protests or demonstrations.

	Male %	Female %	Total Sample %
Very acceptable	26.98	25.88	26.42
Somewhat acceptable	37.23	37.30	37.27
Somewhat unacceptable	16.44	18.01	17.23
Very unacceptable	18.22	17.67	17.94
Don't know/not sure	1.14	1.14	1.14

How about ...

### A11d Place advertisements in the media.

	Male	Female	Total Sample
	%	%	%
Very acceptable	38.61	47.00	42.87
Somewhat			
acceptable	46.74	42.11	44.39
Somewhat			
unacceptable	9.02	7.03	8.01
Very unacceptable	5.07	3.13	4.08
Don't know/not sure	0.56	0.73	0.64

A11. There are many ways that charities can speak out about their cause and try to get things changed. For each of the following, please tell me if you think, in general, it is a very acceptable, somewhat acceptable, somewhat unacceptable, or a very unacceptable thing for charities to ...

How about ...

### A11e Block roadways, or other non-violent acts

	Male	Female	Total Sample
	%	%	%
Very acceptable	7.93	10.72	9.35
Somewhat			
acceptable	21.38	20.30	20.83
Somewhat			
unacceptable	17.93	22.96	20.49
Very unacceptable	50.68	44.16	47.37
Don't know/not sure	2.08	1.85	1.96

How about ...

### A11f Use research results to support a message

	Male	Female	Total Sample
	%	%	%
Very acceptable	57.33	58.94	58.15
Somewhat			
acceptable	35.39	32.39	33.86
Somewhat			
unacceptable	3.65	3.77	3.71
Very unacceptable	2.07	2.17	2.12
Don't know/not sure	1.55	2.73	2.15

A11. There are many ways that charities can speak out about their cause and try to get things changed. For each of the following, please tell me if you think, in general, it is a very acceptable, somewhat acceptable, somewhat unacceptable, or a very unacceptable thing for charities to ...

How about ...

### A11g Speak out on issues like the environment, poverty or healthcare

	Male	Female	Total Sample
	%	%	%
Very acceptable	56.43	65.18	60.87
Somewhat			
acceptable	36.70	29.82	33.20
Somewhat			
unacceptable	3.42	2.08	2.74
Very unacceptable	2.83	1.57	2.19
Don't know/not sure	0.62	1.36	0.99

A12. Charities often find themselves faced with issues they'd like to inform the public about.

Which of the following two statements do you most agree with?

- 1. Charities should be obligated to provide information about BOTH sides of an issue.
- 2. Charities should only have to provide information that supports their cause.

	Male	Female	Total Sample
	%	%	%
Obligated to provide			
information about			
both sides	<b>79.87</b>	79.36	79.61
Only provide			
information that			
supports their cause	19.14	18.91	19.02
Don't know/not sure	0.99	1.74	1.37

A13. I will now describe to you some types of information that charities provide. Please rate how important it is that charities provide this type of information. Is it very important, somewhat important, somewhat unimportant, or very unimportant?

How about ...

a13a	Information about the programs and services the charities
	deliver.

	Male	Female	Total Sample
	%	%	%
Very important	79.01	82.50	80.78
Somewhat important	19.33	14.69	16.97
Somewhat			
unimportant	0.48	0.97	0.73
Very unimportant	0.76	1.42	1.10
Don't know/not sure	0.42	0.42	0.42

How about ...

### a13b Information about how charities use donations.

	Male	Female	Total Sample
	%	%	%
Very important	87.27	87.24	87.26
Somewhat important	10.92	10.88	10.90
Somewhat			
unimportant	1.13	0.81	0.96
Very unimportant	0.52	0.88	0.70
Don't know/not sure	0.17	0.19	0.18

A13. I will now describe to you some types of information that charities provide. Please rate how important it is that charities provide this type of information. Is it very important, somewhat important, somewhat unimportant, or very unimportant?

How about ...

### a13c Information about charities' fundraising costs.

	Male	Female	Total Sample
	%	%	%
Very important	72.40	72.69	72.55
Somewhat important	24.16	23.96	24.06
Somewhat			
unimportant	1.94	2.03	1.99
Very unimportant	1.29	0.93	1.11
Don't know/not sure	0.21	0.39	0.30

### How about ...

### a13d Information about the impact of charities' work on Canadians.

	Male	Female	Total Sample %
	%	%	
Very important	58.39	63.98	61.23
Somewhat important	35.09	31.87	33.46
Somewhat			
unimportant	3.83	1.98	2.89
Very unimportant	1.74	1.44	1.59
Don't know/not sure	0.95	0.73	0.84

A14. Now please think about how well charities do in terms of providing information. Would you say that charities are doing a poor, fair, good, or excellent job at providing . . .

How about ...

	Male	Female	Total Sample
	%	%	%
Poor	10.50	5.87	8.15
Fair	34.77	34.41	34.59
Good	46.11	47.38	46.75
Excellent	4.82	8.46	6.67
Don't know/not sure	3.79	3.87	3.83

How about ...

### A14b Information about how charities use donations

	Male	Female	Total Sample
	%	%	%
Poor	28.73	26.72	27.71
Fair	42.36	41.40	41.87
Good	22.38	24.06	23.23
Excellent	2.63	3.34	2.99
Don't know/not sure	3.90	4.48	4.19

A14. Now please think about how well charities do in terms of providing information. Would you say that charities are doing a poor, fair, good, or excellent job at providing . . .

How about ...

### A14c Information about charities' fundraising costs.

	Male	Female	Total Sample
	%	%	%
Poor	40.24	32.49	36.30
Fair	36.30	38.25	37.29
Good	16.39	20.11	18.28
Excellent	2.27	3.16	2.73
Don't know/not sure	4.79	5.99	5.40

How about ...

### A14d Information about the impact of charities' work on Canadians.

	Male	Female	Total Sample
	%	%	%
Poor	19.06	12.78	15.87
Fair	41.51	42.47	41.99
Good	29.24	34.72	32.02
Excellent	4.24	3.99	4.11
Don't know/not sure	5.95	6.05	6.00

- A15. Thinking of your decisions about charitable donations, which of the following two statements best represents your view?
- 1. I would like more information about the work charities do, even though it may require more money to be spent on communications.
- 2. I am comfortable with the amount of information I have about the work charities do.

	Male	Female	Total Sample
	%	%	%
Would like more			
information	52.12	43.16	47.57
Comfortable with			
information I have	44.16	52.38	48.34
Don't know/not sure	3.72	4.46	4.10

A16. To the best of your knowledge, is there an organization or agency that is responsible for watching over the activities of charities?

	Male	Female	Total Sample
	%	%	%
Yes	33.02	24.34	28.61
No	35.82	34.57	35.19
Don't know/not sure	31.15	41.08	36.19

A18. Which of the following do you think should be responsible for watching over the activities of charities: the charity's board of directors, a government agency, an independent organization or agency that is not part of either the government or the charity, none?

	Male %	Female %	Total Sample %
Board of directors	10.73	13.27	12.02
Government agency	27.53	18.61	23.00
Independent organization or agency	58.31	64.74	61.58
No one	0.98	1.09	1.03
D/K, N/S	2.45	2.30	2.37

A19. Now I would like to ask you about the need for someone or some organization to pay closer attention to the activities of charities. For each of the following statements, please tell me whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree that ...

How about ...

A19a More attention should be paid to the way charities spend their money.

	Male	Female	Total Sample
	%	%	%
Strongly agree	64.58	62.75	63.65
Somewhat agree	29.10	28.38	28.74
Somewhat disagree	4.62	5.54	5.09
Strongly disagree	1.13	1.17	1.15
Don't know/not sure	0.57	2.16	1.38

### How about ...

### A19b More attention should be paid to the way charities raise money.

	Male	Female	Total Sample
	%	%	%
Strongly agree	39.19	36.28	37.71
Somewhat agree	41.28	42.63	41.97
Somewhat disagree	14.84	14.51	14.68
Strongly disagree	2.65	3.51	3.09
Don't know/not sure	2.04	3.07	2.56

A19. Now I would like to ask you about the need for someone or some organization to pay closer attention to the activities of charities. For each of the following statements, please tell me whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree that ...

How about ...

A19c More attention should be paid to the amount of money charities spend on program activities.

	Male	Female	Total Sample
	%	%	%
Strongly agree	46.07	39.63	42.80
Somewhat agree	40.53	45.09	42.84
Somewhat disagree	9.06	8.89	8.98
Strongly disagree	1.88	2.50	2.19
Don't know/not sure	2.46	3.90	3.19

How about ...

A19d More attention should be paid to the amount of money charities spend on hiring professionals to do their fundraising.

	Male	Female	Total Sample %
	%	%	
Strongly agree	52.74	52.02	52.37
Somewhat agree	33.29	31.89	32.58
Somewhat disagree	9.27	10.39	9.83
Strongly disagree	2.86	3.19	3.03
Don't know/not sure	1.84	2.51	2.18

A20. Please rate your level of agreement with the following statement:

On each fundraising request, charities should be required to disclose how donors' contributions are spent.

Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree?

	Male	Female	Total Sample
	%	%	%
Strongly agree	66.32	68.90	67.63
Somewhat agree	25.76	22.65	24.18
Somewhat disagree	4.66	5.53	5.10
Strongly disagree	2.27	1.58	1.92
Don't know/not sure	1.00	1.34	1.17

- A21. Which of the following statements do you most agree with:
- 1. There should be a legal limit set on the amount of money charities can spend on fundraising.
- 2. Charities should decide for themselves how much money is reasonable to spend on fundraising.

	Male	Female	Total Sample
	%	%	%
Should be legal limit	41.54	49.78	45.73
Charities should			
decide	53.67	45.04	49.28
No opinion	2.20	2.34	2.27
Don't know/not sure	2.59	2.84	2.71

A22. Now I would like to get your opinion on the way charities raise money. For each of the following, tell me if you strongly agree, somewhat agree, somewhat disagree or strongly disagree.

How about ...

A22a It takes significant effort for charities to raise the money they need to support their cause.

	Male	Female	Total Sample
	%	%	%
Strongly agree	45.22	53.01	49.18
Somewhat agree	45.26	38.36	41.75
Somewhat disagree	5.05	4.51	4.78
Strongly disagree	1.72	1.21	1.46
Don't know/not sure	2.76	2.92	2.84

### How about ...

### A22b Charities are generally honest about the way they use donations.

	Male	Female	Total Sample
	%	%	%
Strongly agree	14.73	11.99	13.34
Somewhat agree	55.37	57.88	56.65
Somewhat disagree	16.96	17.71	17.34
Strongly disagree	7.78	6.58	7.17
Don't know/not sure	5.16	5.85	5.51

How about ...

### A22c Too many charities are trying to get donations for the same cause.

	Male	Female	Total Sample
	%	%	%
Strongly agree	32.36	30.30	31.31
Somewhat agree	39.08	34.66	36.83
Somewhat disagree	19.16	21.03	20.11
Strongly disagree	5.52	6.22	5.88
Don't know/not sure	3.87	7.80	5.87

A22. Now I would like to get your opinion on the way charities raise money. For each of the following, tell me if you strongly agree, somewhat agree, somewhat disagree or strongly disagree.

How about ...

A22d Charities only ask for	money when they really need it.
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	Male	Female	Total Sample
	%	%	%
Strongly agree	10.71	10.05	10.37
Somewhat agree	23.70	22.67	23.18
Somewhat disagree	36.23	35.65	35.94
Strongly disagree	25.02	27.27	26.16
Don't know/not sure	4.34	4.36	4.35

How about ...

### A22e Charities spend too much money on fundraising.

	Male	Female	Total Sample
	%	%	%
Strongly agree	17.04	13.11	15.04
Somewhat agree	35.45	38.03	36.76
Somewhat disagree	26.96	27.14	27.05
Strongly disagree	6.89	6.76	6.82
Don't know/not sure	13.66	14.96	14.32

A23. Now I'd like you to think about other ways or business activities that charities use to raise money, like operating stores that sell second hand clothing, selling products like cookies, calendars, and chocolates doorto-door, renting out buildings they own, or selling their knowledge and skills.

Please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the following statement: Charities should be able to earn money through any type of business activity they want, as long as the proceeds go to their cause.

	Male	Female	Total Sample
	%	%	%
Strongly agree	47.72	43.47	45.56
Somewhat agree	32.16	35.57	33.89
Somewhat disagree	11.01	12.02	11.52
Strongly disagree	8.45	7.00	7.71
Don't know/not sure	0.66	1.94	1.31

A24. I am going to read you a series of statements about charities running a business to earn money for their charitable activities. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree.

How about ...

A24a. Running a business is a good way to raise money that charities aren't able to get through donations and grants.

	Male	Female	Total Sample
	%	%	%
Strongly agree	36.88	31.56	34.18
Somewhat agree	49.27	54.18	51.76
Somewhat disagree	7.86	7.26	7.55
Strongly disagree	3.81	3.36	3.58
Don't know/not sure	2.18	3.65	2.93

A24. I am going to read you a series of statements about charities running a business to earn money for their charitable activities. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree.

How about ...

A24b.When a charity runs a business, a significant worry is that money could get lost on the business instead of being used to help Canadians.

	Male	Female	Total Sample
	%	%	%
Strongly agree	27.23	23.51	25.34
Somewhat agree	41.40	48.78	45.15
Somewhat disagree	19.17	18.23	18.70
Strongly disagree	6.81	4.09	5.43
Don't know/not sure	5.38	5.39	5.38

How about ...

A24c. When charities run businesses, it takes too much time away from their core cause.

	Male	Female	Total Sample
	%	%	%
Strongly agree	11.05	10.15	10.59
Somewhat agree	32.08	31.79	31.93
Somewhat disagree	37.23	38.65	37.95
Strongly disagree	11.64	10.32	10.97
Don't know/not sure	8.01	9.09	8.56

- A25. Which of the following two points of view comes closest to your own?
- 1. If a charity makes some of its money from a business, they should have to pay taxes like any other business.
- 2. Charities shouldn't have to pay tax on earnings from a business, if it is used to support their cause.

	Male %	Female %	Total Sample %
Should have to pay			
taxes like any other			
business	33.72	28.33	30.98
Shouldn't have to			
pay tax if it is used to			
support their cause	62.98	65.83	64.43
No opinion	1.85	2.10	1.98
Don't know/not sure	1.45	3.74	2.61